

Whole of Health Program Winter 2015 Performance Evaluation Forum

The Evaluation of Winter 2015 Performance, delivered under the Whole of Health Program banner, aims to bring together all partners involved in patient flow including NSW Ambulance, NEPT, hospital and 'out of hospital' services to address a common challenge in a coordinated way. The Whole of Health Program has been successful in working with districts/networks towards improving the overall Emergency Treatment Performance (previously NEAT), and this approach looks to build on this success and ensure the improved results against the 4 hour benchmark are robust when presented with increased flow. It is also an opportunity to drive the delivery of truly integrated care through the building of partnerships to work cohesively to improve access to care throughout the whole patient journey.

A forum will be held to share learning from the Evaluation of Winter 2015 Performance to identify best practice in demand management, and provide exposure to a range of operational experiences. This will include highlighting the roles of Ambulance, NEPT and LHD operations and the part everyone plays in patient flow.

Venue: UTS, Aerial Function Centre,

Building 10, Level 7,

235 Jones Street,

Ultimo

17 November 2015, 0900 - 1600



Health

Time	Presentation	Presenter
0900-0910	Welcome to Country	Uncle Allen Madden, Aboriginal Elder
0910-0920	Introduction	Brad Astill, A/Director SRB & WOHP
0920-0950	Peak Activity Team- The Winter Initiative	Susan Pearce, A/Deputy Secretary SPPD
0950-1020	NSW Ambulance – Emergency Response compared to Winter 2014	David Dutton, Chief Executive NSW Ambulance
1020-1035	NEPT – Winter Initiatives progress and update	Jennifer Van Cleef, State Manager NEPT, HealthShare NSW
1035-1050	Influenza– How was the season compared to 2015	Dr Sean Tobin, Medical Epidemiologist, Respiratory & Biopreparedness, CPH
1050-1110	MORNING TEA	
1110-1125	Managing MRO during peak periods	Dr Paul Curtis, Director Clinical & Safety, CEC
1125-1140	Health Direct – Did uptake increase compared to previous years	Jerry Bacich & Claire Maskell Gibson, Healthdirect Australia
1140-1210	Escalation Framework – Operational Guide	Karen Patterson, Consultant
1210-1225	SLHD Transfer of Care Nurse Strategy	Deborah Wilcox, DDO SLHD & GM RPAH
1225-1240	Winter in Western – Medical Officer Supporting the Patient Flow Unit	Anne Taylor, Manager Patient Flow Transport Unit
1240-1255	ISLHD District wide Bed Manager for peak period weekends	Alex Smeaton, LHD WOHP Lead, ISLHD
1255-1310	WSLHD developing a district approach to improving patient flow	Klaus Englehardt & Luke Elias, WOHP Leads, WSLHD
1310-1400	LUNCH	
1400-1415	HNELHD focus on Implementation of additional Physiotherapist Support	Julie Tait, HNELHD
1415-1430	NBMLHD Improving MH patient flow	Cathy Crowe, GM, MHS, NBMLHD
1430-1445	NSLHD Enhancing Hospital in the Home (HITH) to support patient flow	Jairo Herrera, APAC Manager, NSLHD
1445-1500	SWSLHD wide surge capacity, planning , process & escalation – Bankstown – Surge base	Chris Leahy, GM Bankstown, SWSLHD
1500-1600	Group Discussion – Preparing for Peak Periods in 2016, How can we support you?	Brad Astill, A/Director SRB & WOHP
1600	Closed	

VENUE:**Aerial UTS Function Centre**

Level 7 - Conference Rooms Thomas, Broadway, Jones & Harris Rooms

235 Jones St (Building 10) Ultimo (5 minute walk from Central Station, exit from tunnel to George Street)

GETTING TO THE VENUE:FLYING IN;

Take the Airport Train Service and alight at Central Station, the venue is a 5 minute walk away.

PARKING:

Parking in the building is operated by InterPark and the maximum cost per day is \$25. Alternatively Broadway shopping centre and the car park at the Entertainment Centre darling harbour are both within a 10 minute walk to the venue.

ACCOMMODATION:

The WOHP team will only be booking Flights and accommodation for the Master Class presenters.

**Health**