

# John Hunter Hospital Emergency Department

- Julie Tait, Critical Care Services
- Judith Henderson, Physiotherapy

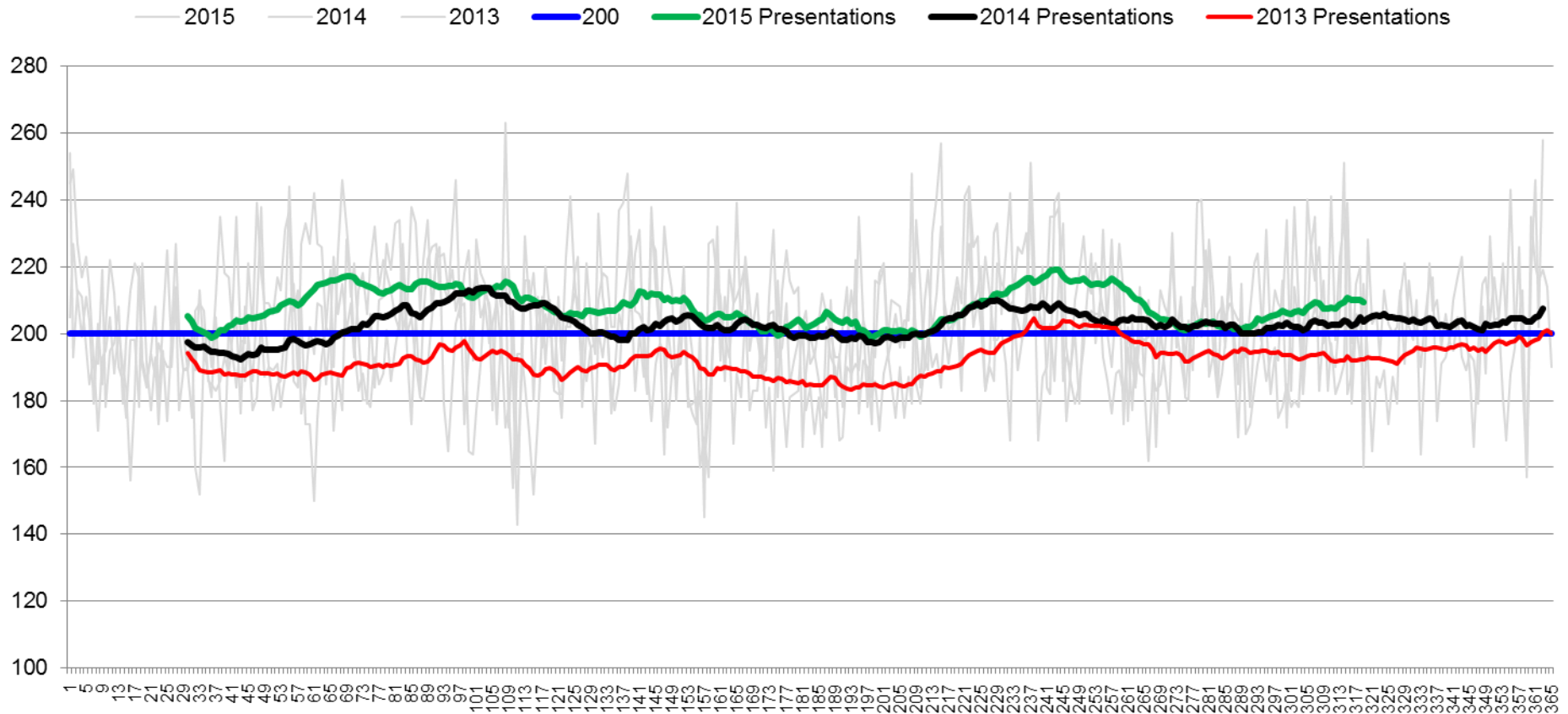


# Welcome to John Hunter Hospital

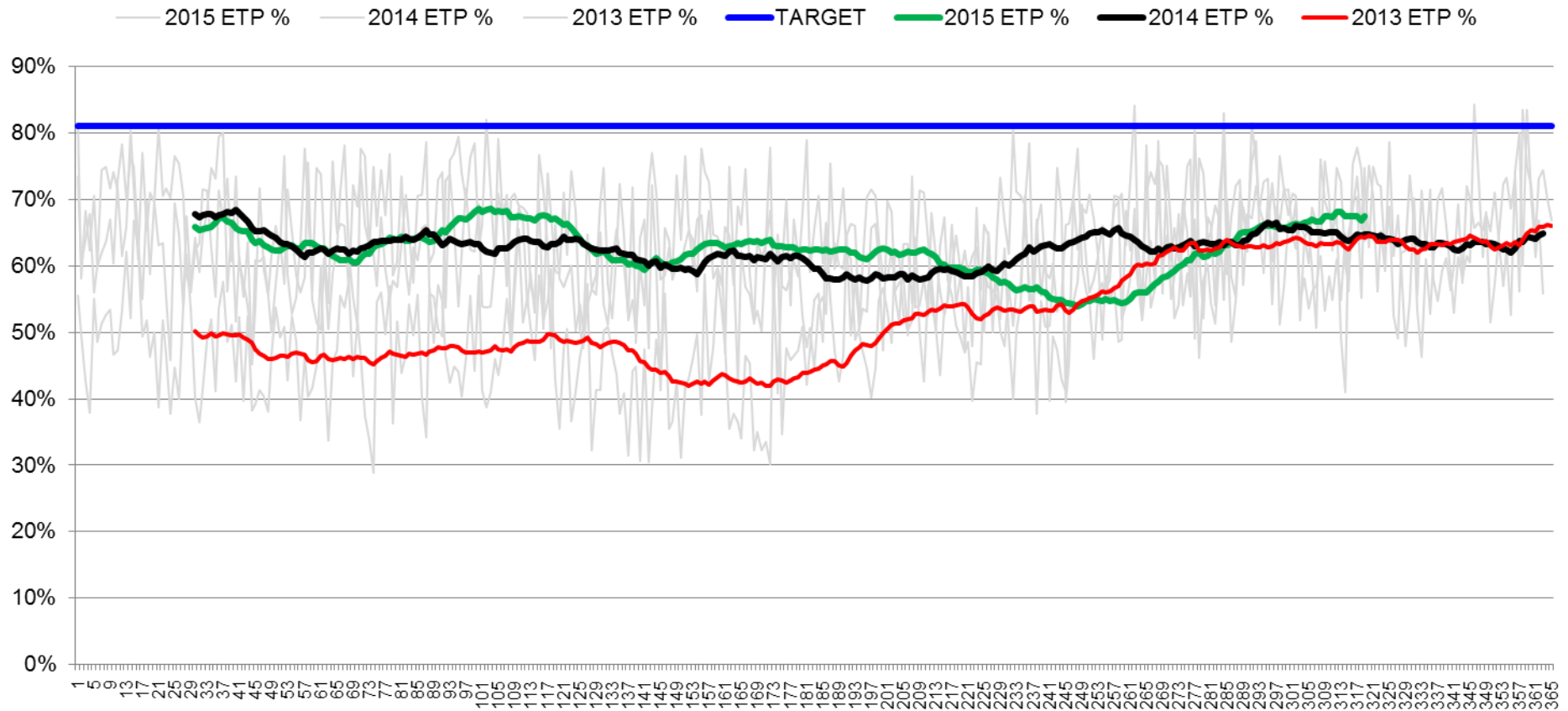


# Presentations

## 76,000 / Year



# Performance ETP



# Emergency Department Tools and Tactics



- Team Based Care
- ED Coordinator “Red Shirt”
- Primary contact Physiotherapy role



- “Helicopter” Days
- Bed meeting being phased out
- Restructured ED



- “Pull till Full”
- MACU enhancement
- ESSU criteria
- Streaming
- “Verticals Vertical”



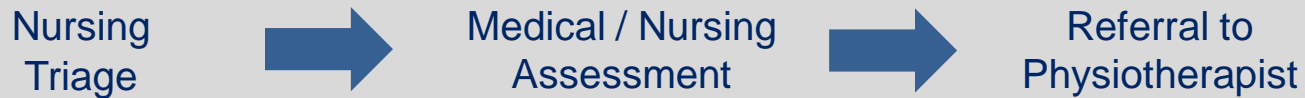
- Bedside Registration
- Daily data reports to units



- Electronic ED Whiteboard
- Real time bed allocations
- 2 beds per hour per service

# Background Physiotherapy in ED

## “Secondary Contact Model”



## Expanded scope “Primary Contact” Role



# Enhancement

## After Hours Physiotherapy in ED

### Service Provision



The service operates  
4.30pm to 8.30pm  
Saturday to Tuesday

### Our Goal



Medical & Nursing staff  
availability for high acuity  
patients

# Criteria Inclusions & Governance

## Inclusions

Category 4 & 5 conditions including:

- Soft tissue injuries
- Simple closed limb injuries
- Peripheral joint dislocations
- Cast aftercare and checks

## As a Secondary Contact

After medical review, higher acuity conditions can be referred to the ED Physiotherapist as a “secondary contact”

## Clinical Governance

- Senior Physiotherapist with relevant experience
- Liaison with Medical Officers
- Credentialing
- Emergency Department Assessment and Management competencies
- Participation in peer review via monthly case reviews



# Results

## After Hours ED Service

Trial Results: 21<sup>st</sup> September – 22<sup>nd</sup> October 2015

**135**

**Patients**

Seen by Physiotherapy  
after hours service

**7.2**

**minutes**

Average waiting time  
for Physiotherapist

**4.17**

**hours**

Average LOS for patients  
seeing the Physiotherapist

**84%**

Of competency assessments  
are completed (27/32)

**80%**

Non-admitted ETP  
Performance



**Thank you**  
**Questions?**

