**SURVEY 2021** 

# YOUR TRAINING Matters AND WELLBEING Matters



Report For:

NSW Health - Management and Support Staff of Doctors in Training

## YOUR TRAINING Matters & AND WELLBEING Matters



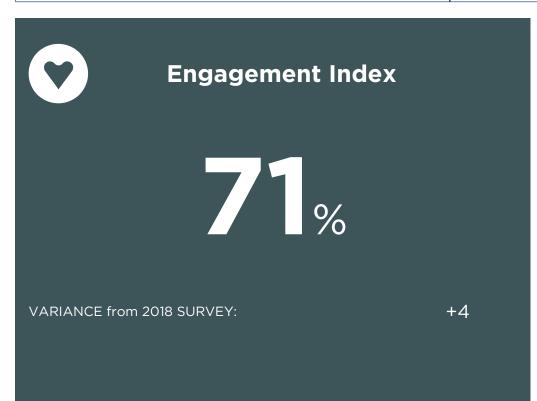
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RESPONSE RATE:

N/A

DIT MANAGEMENT/ SUPPORT STAFF RESPONSES: 143

### **INDEX HEADLINES**





1

This page shows the average scores for key engagement and training and development index. The individual questions used to calculate the index scores are listed in the following pages.

### **ENGAGEMENT INDEX**



#### **ENGAGEMENT**

The Employee Engagement score is weighted. It cannot be compared to the other scores which are the average of the % agreement results (strongly agree and agree scores).

ENGAGEMENT 71%	RES	RESPONSE SCALE			VARIANCE FROM 2018 SURVEY
Q2. I would recommend my organisation as a great place to work	27	48	13 10	<b>75</b> %	+8•
Q3. I am proud to tell others I work for my organisation	31	51	13	82%	+5 🕠
Q4. I feel a strong personal attachment to my organisation	30	43	15 11	<b>73</b> %	+1
Q5. My organisation motivates me to help it achieve its objectives	22	40	21 15	62%	+5 🙃
<b>Q6.</b> My organisation inspires me to do the best in my job	22	42	18 14	64%	+7 🙃



#### TRAINING AND DEVELOPMENT INDEX

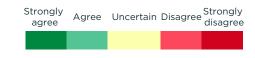


### TRAINING AND DEVELOPMENT

These results provide information on Management and Support Staff of Doctors in Training experience of training and development opportunities.



**KEY** 



Engine

### **HEADLINE SCORES**

Highest Agreement Scoring Questions	% AGREEMENT	Lowest Agreement Scoring Questions	% AGREEMENT
<b>Q43.</b> My hospital/training site supports doctors in training.		Q13. Where I work we have enough staff to complete our work effectively	
	94%		29%
Q32. I feel I have the skills and capabilities to undertake my role		<b>Q59b.</b> I believe action will be taken on the results from this survey by NSW Health	
	94%		<b>39</b> %
<b>Q46.</b> My hospital/training site values DiT health and wellbeing.		Q12. I have enough time to do my job effectively	
	91%		43%
<b>Q22.</b> Doctors in training treat me with respect		Q14. I have the support I need to deliver a high level of support to DiT	
	89%		<b>51</b> %
Q31. I feel confident in my role		Q25. My hospital/training site values my health and wellbeing.	
	88%		56%



YOUR TRAINING AND WELLBEING MATTERS QUESTIONS RESULTS AT A GLANCE

These results provide information about the highest, and lowest scoring questions from the survey based on respondents who have selected 'Strongly Agree' and 'Agree'.

#### **GUIDE TO THIS REPORT**

#### **HOW TO READ THIS REPORT**

The core questionnaire contains a number of attitudinal questions which are rated on a strongly agree to strongly disagree scale. Where results are shown as agreement percentages (% agreement) these are calculated by adding together 'strongly agree' and 'agree' responses and dividing by the number of respondents answering the question.

#### **ROUTING**

Dependent on respondent's answers to certain attitudinal questions they can be routed to supplementary questions. Attitudinal questions marked with an R have only been answered by a subset of respondents.

#### **PRIVACY**

Responses from individual employees are confidential and strict rules are in place to safeguard privacy at every stage of the survey process. There is no way of tracing individuals in reports or through the de-identified survey data. There are limits on the size of workgroups that can be reported (10 or more employees) and responses from demographic groups (10 or more employees). Where people work in small teams, the results are merged with larger business units and results are not available. Where this happens an 'r' is shown in reports.

#### **ROUNDING**

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	STRONGLY AGREE	AGREE	UNCERTAIN	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF AGREEMENT	151 + 166	= 317				
% AGREEMENT	317 ÷ 613	= 52%				

#### **SURVEY TIMEFRAME**

This report contains results from the 2021 Your Training and Wellbeing Matters survey which was open from 26 April to 16 May 2021.

Doctors in Training Officer management and education support staff who spend 50 per cent or more of their time in activities involved in the management and/or education of DiTs were invited to complete the online survey.



### EXPLORE THE RESULTS

Questions are grouped by themes in this report

These pages show questions asked in the survey and the proportion of Management and Support Staff of Doctors in Training who agreed (strongly agree + agree), were neutral (neither agree nor disagree) or disagreed (disagree + strongly disagree) with the statement.

ENGAGEMENT INDEX	RESPONSE SCALE			% AGREEMENT	VARIANCE FROM 2018 SURVEY
Q2. I would recommend my organisation as a great place to work	27	48	13 10	<b>75</b> %	+80
Q3. I am proud to tell others I work for my organisation	31	51	13	82%	+5♠
Q4. I feel a strong personal attachment to my organisation	30	43	15 11	<b>73</b> %	+1
Q5. My organisation motivates me to help it achieve its objectives	22	40	21 15	<b>62</b> %	+5♠
Q6. My organisation inspires me to do the best in my job	22	42	18 14	<b>64</b> %	+76





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ABOUT YOURSELF	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
Q7. What are your main responsibilities [Multiple Response]		143		
Rostering		74	<b>52</b> %	+4
Managing staff in my unit/team		70	49%	+2
Payroll (data entry/answering payroll questions)		74	<b>52</b> %	+10 🕥
Human resource functions		77	<b>54</b> %	+80
Recruitment		83	58%	+1
Orientation (at commencement of year, mid-year and change of rotations)		82	<b>57</b> %	+2
Term allocations		60	<b>42</b> %	+6 🟠
Leave management		62	<b>43</b> %	-1
Education support		73	<b>51</b> %	-1
Preparing for hospital accreditation by HETI and Medical colleges		64	<b>45</b> %	+1
Managing grievances and complaints involving doctors in training		59	41%	-2
Onboarding IMGs recruited, eg visa applications, medical registration applications		66	46%	+12 🕠
Other		53	<b>37</b> %	+14 🕠

**KEY** 



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ABOUT YOURSELF	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
<b>Q9.</b> In addition to your responsibilities with DiT, do you have any other responsibilities/duties		143		
Yes		109	<b>76</b> %	-4
No		34	24%	+4
<b>R Q10.</b> How much time per week (as a percentage of your week) do you spend in your other responsibilities/duties?		109		
Less than 10%		15	14%	+6•
10-20%		30	28%	+11 🐼
21-40 %		19	<b>17</b> %	-2
41-50%		15	14%	-1
More than 50%		30	28%	-14 🛡

**KEY** 

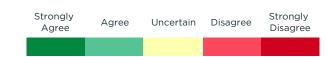


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ABOUT YOURSELF	RESPONSE SCALE	% AGREEMENT	VARIANCE FROM 2018 SURVEY
Q11. The responsibilities of my role are clearly defined	15 64 9 10	<b>78</b> %	+86
Q12. I have enough time to do my job effectively	36 14 29 15	43%	+50
Q13. Where I work we have enough staff to complete our work effectively	23 13 34 24	29%	0
Q14. I have the support I need to deliver a high level of support to DiT	13 38 20 21 8	<b>51</b> %	+2
Q15. I think it is safe to speak up and challenge the way things are done in my workplace	15 42 18 18	<b>57</b> %	+2
<b>Q16.</b> I am confident that on important matters my thoughts are communicated upwards by my manager	25 50 8 13	<b>75</b> %	+10 🕥
Q17. I have confidence in the decisions my line manager makes	34 41 16 8	<b>75</b> %	+1
Q18. I have a clear understanding of my unit/teams purpose and objectives	<b>34 52 8</b>	86%	-2





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ABOUT YOURSELF	RI	RESPONSE SCALE		% AGREEMENT	VARIANCE FROM 2018 SURVEY	
<b>Q19.</b> There are good processes in place for me to be updated on changes relating to DiT that impact my work e.g. introduction of new policies	11	56	20	12	<b>67</b> %	-1
Q20. I am valued for what I can offer my hospital.	17	40	26	11	<b>57</b> %	0
<b>Q21.</b> Staff members, including doctors in training, are treated fairly and with respect regardless of their position	28	5	2	11 8	80%	+14 🕠
Q22. Doctors in training treat me with respect	32		57	8	89%	+1
Q23. Senior doctors treat the DiT management unit with respect	23	57	7	16	80%	+17 🚱
<b>Q24.</b> There are resources in the workplace to support me if I experience stress or pressure.	13	49	19	14	61%	+1
<b>Q25.</b> My hospital/training site values my health and wellbeing.	15	41	22	15 8	56%	0





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YOUR TRAINING AND DEVELOPMENT OPPORTUNITIES	RESPONSE SCALE		% AGREEMENT	VARIANCE FROM 2018 SURVEY
Q26. I have a good understanding of doctors in training awards and policies	30	57	87%	+8
Q27. I have a good understanding of best practice rostering of doctors in training	30	53 10	83%	+6•
<b>Q28.</b> I have a good understanding of postgraduate medical education in Australia from internship to speciality training.	24	52 15	76%	+2
Q29. I have a good understanding of the different registration pathways for doctors	23	47 22 8	70%	-2
Q30. I have received the appropriate training and development to do my job effectively	13	47 22 13	59%	-6♥
Q31. I feel confident in my role	30	58	88%	+2
Q32. I feel I have the skills and capabilities to undertake my role	38	56	94%	-1





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YOUR TRAINING AND DEVELOPMENT OPPORTUNITIES	RESPONSE SCALE			% AGREEMENT	VARIANCE FROM 2018 SURVEY
Q33. In the last 12 months I have had a FORMAL performance review by my manager	33	33 7	18 8	66%	+6
Q34. I receive regular and timely feedback from my manager	29	44 8	3 15	<b>73</b> %	+8
Q35. I receive constructive feedback from my manager	31	41 1	0 13	<b>72</b> %	+2
Q36. I have a clear understanding of my development needs	23	46	21 7	<b>70</b> %	0
Q37. My manager discusses my career plans with me	20	38 15	18 9	<b>58</b> %	+10 🕟
Q38. I know what career opportunities are available to me in NSW Health	23	40 18	15	64%	+70
Q39. I am satisfied with the training opportunities available to me	18	41 15	15 10	<b>59</b> %	+4





### EXPLORE THE RESULTS

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YOUR TRAINING AND DEVELOPMENT OPPORTUNITIES	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
<b>Q40.</b> I would benefit from more training in the following [Multiple Response]		134		
Best practice rostering		31	23%	-4
How to use Healthroster		16	12%	0
Recruitment processes eg ROB		53	40%	-
NSW Health recruitment policy		23	<b>17</b> %	+1
Interpreting Medical Officers award and DiT policies		42	<b>31</b> %	-5♥
How to recognise, support and escalate a DiT in difficulty		43	<b>32</b> %	-80
Improved computer skills		17	13%	-3
How to give and receive feedback		30	22%	-1
Managing unacceptable behaviour		49	<b>37</b> %	<b>-7 ♥</b>

**KEY** 



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YOUR TRAINING AND DEVELOPMENT OPPORTUNITIES	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
<b>Q40.</b> I would benefit from more training in the following [Multiple Response]		134		
Payroll management, including award interpretation		32	24%	+1
Understanding prevocational/vocational accreditation processes		40	<b>30</b> %	+2
Medical college training		38	28%	+7 🐼
Visas		49	<b>37</b> %	-2
Medical registration pathways and requirements		40	<b>30</b> %	-4
Time management/prioritising workload		14	10%	-6♥
Brief and report writing		53	40%	+9 🚳
Project Management		50	<b>37</b> %	+2
Other		10	<b>7</b> %	-3

**KEY** 



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YOUR TRAINING AND DEVELOPMENT OPPORTUNITIES	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
<b>Q41.</b> In the last 12 months I have attended training/professional development to support my role (online, face to face)		142		
Yes		101	<b>71</b> %	+2
No		41	29%	-2
R Q42. Who provided the training? [Multiple Response]		101		
Health Education and Training Institute		41	41%	-22♥
Hospital/Department		43	<b>43</b> %	-4
University		5	5%	-2
NSW Ministry of Health		27	<b>27</b> %	+3
Medical College		5	5%	-6♥
AHPRA/Medical Board of Australia	1	1	1%	-7 <b>♥</b>
Other		20	20%	0

**KEY** 



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DIT SUPPORT	RESPO	ONSE SCALE	% AGREEMENT	VARIANCE FROM 2018 SURVEY
Q43. My hospital/training site supports doctors in training.	46	49	94%	+60
<b>Q44.</b> My hospital/training site has effective processes for monitoring workload and managing DiT workload surges.	27	46 16 9	<b>74</b> %	+80
<b>Q45.</b> My hospital/training site has effective processes in place to manage a trainee in difficulty.	29	<b>5</b> 1 <b>1</b> 5	80%	-1
Q46. My hospital/training site values DiT health and wellbeing.	46	44	91%	+60





### EXPLORE THE RESULTS

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DIT SUPPORT	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
<b>Q47.</b> I am aware of the NSW Health JMO support line for doctors in training		141		
Yes		116	82%	+14 🟠
No		15	11%	-10 🛡
Don't Know		10	<b>7</b> %	-4
Q48. I am aware of the NSW Health Map My Health Career Website		140		
Yes		64	46%	0
No		55	<b>39</b> %	-3
Don't Know		21	15%	+3

**KEY** 



### EXPLORE THE RESULTS

Questions are grouped by themes in this report

DIT SUPPORT	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
Q49. I am aware of the NSW Health JMO Wellbeing and Support Plan		141		
Yes		100	<b>71</b> %	-4
No		27	19%	+2
Don't Know		14	10%	+2
<b>Q50.</b> I have seen the results of previous surveys aimed at doctors in training such as the national medical training survey or the previous Your Training and Wellbeing Matters JMO Survey for my hospital/LHD/training network		141		
Yes		92	<b>65</b> %	+4
No		35	25%	-4
Don't Know		14	10%	0

**KEY** 



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### EXPLORE THE RESULTS

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UNACCEPTABLE CONDUCT	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
<b>Q52.</b> In the last 12 months I have witnessed misconduct/wrongdoing at my work.		141		
Yes		34	24%	0
No		97	69%	+70
Prefer not to say		10	<b>7</b> %	<b>-7 ♥</b>
R Q53. Have you reported the misconduct/wrongdoing you witnessed in the previous question 52?		34		
Yes		19	<b>56</b> %	-10 🔮
No		6	18%	+4
Prefer not to say		9	26%	+6 🟠

**KEY** 



### EXPLORE THE RESULTS

Questions are grouped by themes in this report

UNACCEPTABLE CONDUCT	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
<b>Q54.</b> In the last 12 months I have witnessed bullying at my work.		141		
Yes		40	28%	-6♥
No		91	<b>65</b> %	+15 🕡
Prefer not to say		10	<b>7</b> %	-9♥
<b>Q55.</b> In the last 12 months I have been subjected to bullying at work.		141		
Yes		23	16%	-3
No		112	<b>79</b> %	+14 🚳
Prefer not to say		6	4%	-11 ♥

**KEY** 



### EXPLORE THE RESULTS

Questions are grouped by themes in this report

UNACCEPTABLE CONDUCT	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
<b>R Q56.</b> Please indicate the role of the person who has been the source of the most serious bullying you have been subjected to in the last 12 months		23		
A senior manager		8	<b>35</b> %	+13 🚳
Your immediate supervisor		2	9%	-8♥
Senior medical staff		2	9%	-19 <b>♥</b>
Doctor in training	I	1	4%	+2
A fellow worker at your level		6	26%	+18 🕠
Nursing staff	I	1	4%	-
Allied health staff		0	0%	-
Other		2	9%	-5♥
Prefer not to say	I	1	4%	-4

**KEY** 



### EXPLORE THE RESULTS

Questions are grouped by themes in this report

UNACCEPTABLE CONDUCT	RESPONSE SCALE	RESPONSES	%	VARIANCE FROM 2018 SURVEY
<b>R Q58.</b> Have you submitted a formal complaint regarding the incident/s you were subjected to in the last 12 months?		21		
Yes		4	19%	+8
No		17	81%	-8 🔮
R Q59. Was your complaint satisfactorily resolved?				
Yes	The data for this question has been hid	dden for anony	mity reaso	ns.
No	The data for this question has been hidden for anonymity reasons.			
This complaint is still being processed	The data for this question has been hid	dden for anony	mity reaso	ns.

**KEY** 



### EXPLORE THE RESULTS

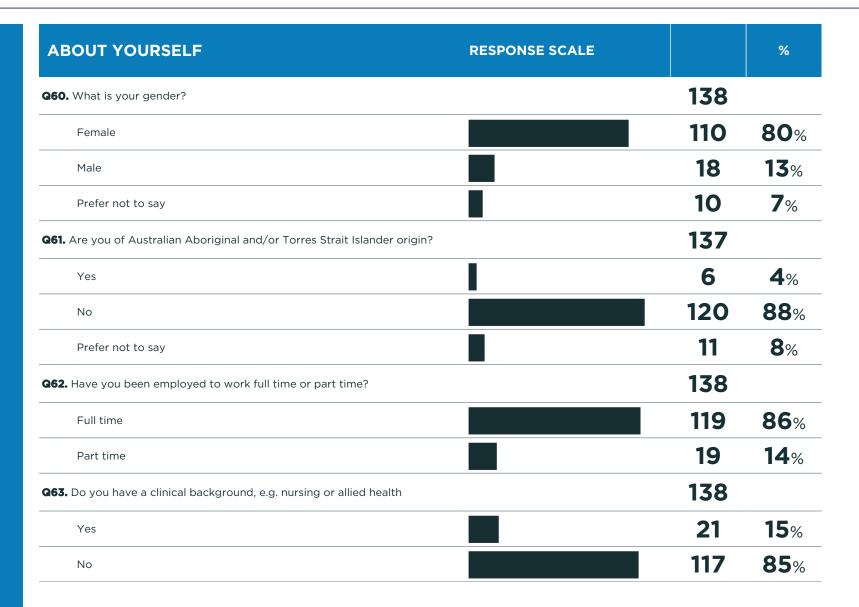
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ABOUT YOURSELF	RESPONSE SCALE		%
<b>Q64.</b> What is your clinical background		21	
Nursing		5	24%
Allied Health		4	19%
Dental	The data for this question has been hic	den for anony	mity reasons.
Other		12	<b>57</b> %
<b>Q65.</b> What is your highest education qualification?		136	
School certificate		4	<b>3</b> %
Higher School certificate		16	12%
Certificate		18	13%
Diploma		28	21%
Bachelor degree		45	<b>33</b> %
Masters degree		16	12%
Other		9	<b>7</b> %



ABOUT YOURSELF RESPONSE SCALE		%
<b>Q66.</b> How many years have you been in your current role?	138	
Less than one year	24	<b>17</b> %
1-5 years	<b>57</b>	41%
5-10 years	24	<b>17</b> %
10-15 years	20	<b>14</b> %
More than 15 years	13	9%
<b>Q67.</b> Which of the following statements best reflects your current thoughts about working for your hospital/training site?	137	
I want to leave as soon as possible	13	9%
I want to leave within the next 12 months	12	9%
I want to leave within the next 12 months but feel it will be unlikely in the current environment	13	9%
I want to stay working here for the next one to two years	26	19%
I want to stay working here for at least the next three years	73	<b>53</b> %



ABOUT YOURSELF RESPONSE SCALE		%
<b>Q68.</b> What is the primary reason behind your desire to leave?	38	
There is a lack of future career opportunities in my hospital/training site	12	<b>32</b> %
I want to try a different type of work or I'm seeking a career change	4	11%
My expectations of work in my hospital/training site have not been met	5	<b>13</b> %
I have achieved all I can in my hospital/training site	3	8%
Other	14	<b>37</b> %



ABOUT YOURSELF	RESPONSE SCALE		%
<b>Q69.</b> Prior to your current role where were you working?		138	
In private sector - non-health role		27	20%
Private hospital sector		5	<b>4</b> %
Same LHD but different role		60	<b>43</b> %
Different LHD in DiT management		11	8%
University		2	1%
Medical college		1	1%
Non-government organisation		8	6%
In public sector (non health eg education, local government)		4	<b>3</b> %
Was a student		4	<b>3</b> %
Not working		1	1%
Other		15	11%

#### TIME TO TAKE ACTION

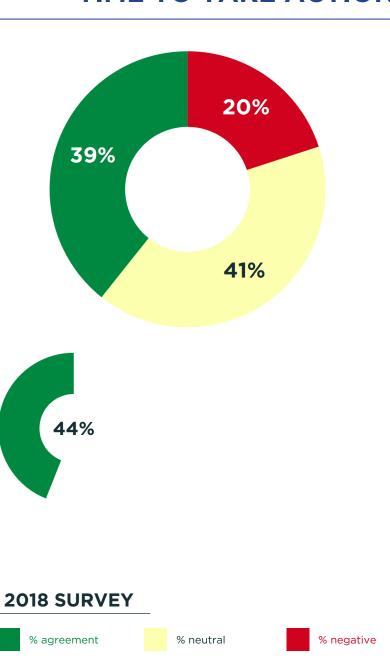
39%

of Management and Support Staff of Doctors in Training replied favourably to:

'I believe action will be taken on the results from this survey by NSW Health.'

VARIANCE FROM 2018 SURVEY

**-50** 



### **TIME TO TAKE ACTION**

<b></b>	CELEBRATE	Q		ATE FURTHER H OUR TEAMS	<u>~</u>	OPPORTUNITIES	
The things we do well:		Are there any other opportunities coming out of the results that we want to explore further?			Areas we need to focus on and turn into action plans:		
THINK ABOUT HOW WE CAN BUIL WHAT WE ARE GOOD AT.	D ON OUR STRENGTHS AND LEARN FROM	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?		WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?			
•							
USE THIS PAGE TO START YOUR LOCAL ACTION							
PLANS  - Identify areas to celebrate, opportunities for							
improvement and areas which you need to investigate further.  - Prioritise 3 areas to take forward							